

Private Practice, General Dentistry

Tacoma, WA 1992-2003

Gig Harbor, WA Dec. 2003-2007 General Dentistry

CEO: Linda L. Miles and Associates, July 2007 to present

Research

Executive Committee, PRECEDENT project, NIH, University of Washington
2006-2007

Professional Memberships

Pierce County Dental Society Board of Trustees 1993-1995

Pierce County Dental Society Executive Council Secretary,

Treasurer and Vice President 1995-2000

President, PCDS 2000-2001

Washington State Dental Association: Chair, Peer Review and Ethics Committee

Member, Task Force for Reorganization

American Dental Association member

ADA Delegate 2000-2007

Academy of General Dentistry

Board of Directors, WSDA 2000-2001

Secretary/Treasurer, Washington State Dental Association 2001-2004

Vice President, WSDA 2004-2005

President Elect, WSDA 2005-2006

President WSDA 2006-2007

University of Washington School of Dentistry Admissions Committee 2007 to
present;

American Academy of Cosmetic Dentistry member

Institute of Management Consultants

National Speakers Association

Dental License: State of Washington, 1989 to present

Publications

Dentistry With A Bite, Concepts Magazine, Spring 2000

Zoo Dentistry, Mouth Magazine, JASDA, Fall 2000

President's Remarks, PCDS, May 2000-May 2001

New Smile, New Life, Love is the Best Medicine, Sept. 2000

Anterior Root Resorption, Journal American Dental Association, Jan. 2002

Battling Bulimia: Orthodontic and restorative dental treatment for a patient with severe bulimia, Women's Dental Journal, October 2005
Restorative Treatment Options for Patients with Severe Orthodontic Resorption, Compendium, May 2006
Editorial Board for WSDA News
Obesity and Bulimia, Women's Dental Journal, November, 2007
Dental Teams Make or Break the Practice, WSDA, February, 2008
Risk and Leadership; AAWD, March, 2008
Women in Leadership: The Secret of Your Success; WDJ, April, 2008
Why Some Practices Struggle and Others Succeed, Dental Economics, July 2008
How to Turn "Fee Questions" into "Fee and Treatment Acceptance. Ins. Solutions
Planning for Growth: Don't Have A Business Plan? Insurance Solutions
The High Cost of Broken Appointment: Insurance Solutions, 2009
Trust Me! I'm a Doctor. Dental Economics, Nov 2009
Book Yourself Solid: Ten Ways to Win Patient Acceptance: TDA Journal
Collecting Your Due: Dental Town Oct 2009
The New Patient Exam: Dental Assisting Digest Oct 2009
Women Who Launched: Female Dentists as the CEO; Women's Dental Journal
To Catch a Thief! Embezzlement: A crime of opportunity. Dental Economics
Success in Private Practice. Dental Economics special edition for new graduates
Tough Times Call for Tough Strategies, Dentistry IQ
The New Job Market, Pink Tooth
The Foundation of a Practice: Does Your Office Have a Strong Periodontal Program? Pink Tooth
Daily Coaching for Success, Pink Tooth
Leading the Way Through Difficult Times, Pink Tooth
True Teamwork: How to Bring the Doctor(s) and Staff Together, Pink Tooth
Get There Early! Developing a Preventive Periodontal Protocol, Insurance Solutions
Are You Stuck in the Middle? How Today's Busy Dental Office Manager can Avoid Stress and Burnout! AADOM

Pending publication:

Five Powerful Reasons to Document, Dental Town
Goal Setting and Accountability, Dental Town

Presentations

Restoring the Maxillary Lateral Incisor, Pierce County Dental Society, Oct. 1999
“Esthetic Considerations: Managing the Gingival Papilla” U.W. 3rd year students, April, 2001
“Yes, It Can Be A Zoo Out There” presentation to the Genesis Hygienist Group, 2001
“Creating the Vision: The Hygienist’s Role in the Dental Office”, Pierce College of Hygiene, 2001
Long-Term Retention of Severely Resorbed Anterior Teeth, Academy of Esthetic Dentistry, Aug. 2004
Breakfast with The Experts, WSDA/PNDC, 2003, 2004
Long-Term Retention of Severely Resorbed Anterior Teeth, American Association of Women Dentists, January 5, 2005
Academy of Restorative Dentistry, Retention and Restoration of Severely Resorbed Laterals, February 2006
An Update on Women’s Oral Health, March 2006
Component Dental Societies visitations 2005-2007
Marketing Your Dental Practice: An Update on Women’s Health, April 2007
Alaska Dental Society Keynote Address, May 2007
Leadership: Gig Harbor High School, June 2007
Speaking and Consulting Network: Spotlight on Speaking June 2007
American Dental Assoc. Young Dentist’s Conference, July 2007
LDS Academy of Dentists, Provo, Utah, August 2007:
 1. The Key Essentials of Success in a Dental Practice
 2. Leadership is a Team Effort
Dental Business Conference (2 days workshop) November, 2007
Practice Administrator Workshop (2 days) January, 2008
University of Washington School of Dentistry,
 “Hiring and Retaining a Great Dental Team” January, 2008
Oregon Dental Association, ADPAC meeting, February, 2008
 “Leadership is a Team Effort” and
 “The Key Essentials of Success in a Dental Practice”
University of Washington School of Dentistry, March, 2008
 “The Numbers of the Dental Practice”
Speaking and Consulting Network, March 2008
 “The Secrets of a Successful Proposal”
Professional Dental Assistants, Virginia, April, 2008:
 “The Joys and Challenges of Clinical and Business Assisting”.
Inland NW Dental Conference, May, 2008:
 “The Joys and Challenges of Clinical and Business Assisting”
 “Teamwork and Communication”
University of Washington School of Dentistry, May 2008

“The Seven Stages of Comprehensive Dentistry”
Dental Business Conference (2 day workshop), Myrtle Beach, SC June 2008
Idaho State Dental Association June 2008:
 “Marketing Your Dental Practice”
 “An Update on Women’s Health Issues”
American Association of Women Dentists, June 2008
 “Taking Your Leadership to the Next Level”
Alaska State Dental Association, July 2008:
 “Dentistry Dedicated to Excellence: Taking a Stand Against Periodontal
 Disease”
American Association of Dental Office Managers, Sept 2008:
 “The Joys and Challenges of Dental Office Management”
Dental Team Conference, (2 day workshop), October 2008 Branson, Missouri
Dental Team Conference, (2 day workshop), Nov 2008 Seattle, WA
TriCities Canyon Lakes Dental Society, Nov 2008
 “Communication and Marketing: Two Keys to a Successful Practice”
Pierce County Dental Society Jan 23, 2009 Marketing to the Female Patient
Yankee Dental Congress, Jan 29-31
 Communication and Teamwork
 Leadership: A total Team Effort
 The Key Essentials to a Successful Dental Practice
 Clinical and Business Assisting
AADPA Mar 7 Leadership
Hinman Mar 19-21
 Communication and Teamwork
 The Key Essentials to a Successful Dental Practice
 Leadership: A Total Team Effort
AAWD Portland, Oregon March 2009:
 Leadership Development: A Life-Long Practice
Maximizing Practice Success Through Communication and Marketing,
 Portland, Oregon March 2009
 Maximizing Practice Success Through Communication and Marketing,
 Gig Harbor, WA April, 2009
Walla Walla Dental Society Apr 17
Dental Business Conference Apr 24-25
Practice Administrator Workshop May 15-16
Montana Dental Association May 21
Dental Business Conference June 5-6
Pacific NW Dental Conference July 23-24
ADA Oct 2-3
Santa Clara Dental Society, Oct 16
Dental Team Conference, Atlantic City, Oct 23-24
Dental Team Conference, San Diego, Nov 6, 7
Gig Harbor, WA: Key Essentials for a Successful Dental Practice Nov 13
AAWD: Key Essentials, Nov 20
Morris Seminars, NJ: Key Essentials, Dec 10

Study Clubs

Implant Study Club, Dr. David Mathews, 1995-2007
Restorative Study Club, Dr. Brad McPhee, 1997-1999

Teaching Responsibilities

Microbiology laboratory course instructor for nursing students, Seattle University, 1993-1995
Clinical Affiliate Instructor, University of Washington School of Dentistry, 1999-2006
University of Washington School of Dentistry Admissions Committee, 2007 to 2008

Membership

Toastmasters International, VP of membership, 1999-2000
Toastmasters International, Club President, 2000-2001
Institute of Management Consultants

Community Service

Volunteer for various dental society functions
Volunteer for zoo dentistry at the Point Defiance Zoo
Sponsor for Gig Harbor Little League
Board of Directors, Point Defiance Zoo
Board of Directors, Washington Oral Health Foundation
Steering committee chair, Puyallup Partnership for Improved Dental Health
Editorial Board for WSDA News

Activities and Sports

Scuba diving
English horseback riding
Gardening
Reading
Soccer Mom

Husband: James O'Neal Stephens, a wonderful electrical engineer

Daughter: Kaitlyn M. Savage, age 19, an excellent student and soccer goalkeeper